THE NAVIGATION MODEL

Five modes:

1. **Orientation mode**
2. **Issue-mapping mode**
3. **Fact-verification mode**
4. **Evidence-correlation mode**
5. **Deep-dive mode**

This suite supports all five cleanly.

Below: how each mode plays out **from the user's perspective**.

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1. ORIENTATION MODE

The suite opens at Digital Case-Orientation and Navigation Suite.html.

Click a ribbon button. A panel opens.
Every link opens in a **new tab** inside the shell (via `openTab()`).

The experience is:

- "I never lose my place."
- "Everything I open layers into a workspace."
- "This feels like an application, not a website."

This induces confidence and reduces cognitive overload.

Start with:

- Orientation → Analytical Overview
- Concerns & Issues
- Keystone
- Tier One / Tier Two summaries

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2. ISSUE-MAPPING MODE

Once oriented, switch to *mapping*:

Use:

- **Claims Matrix**

- **Claimheads** (Claims → Evidence)
- **Causal Chains**
- **Filings & Disclosures**

Experience:

- "Every issue has somewhere it lives."
- "Every claim is already broken into elements."
- "You've done the paralegal work for me."

Build a mental model:
Who did what, when, why, and how it manifests as tort, statutory breach, or human-rights failure.

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3. FACT-VERIFICATION MODE

Here is where the environment becomes **unusually powerful**.

Click a claim, see a chronology link, click it → new tab.
Click a custody record → new tab.
Click a PDF → new tab.
Highlight an entry → all cross-references are a click away.

Experience:

- "Every assertion is traceable."
- "The chronology is live and linked."
- "The system shows me contradictions without me having to hunt."

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4. EVIDENCE-CORRELATION MODE

At this point reader is juggling:

- A claimhead tab
- A chronology tab
- One or two medical tabs
- Several PDF evidence tabs
- A CAD or crime-report tab
- A disclosure tab

The shell **automatically keeps all of these open**, the user can close others with one button.

- "This fact → that record → that statement → that contradiction."

The shell supports this working model without losing context.

5. DEEP-DIVE MODE

Requirement met:

- the *real* timeline,
- the *context* behind contradictions,
- and the *narrative logic* of the case.

Open:

- **Appendices**
- **Search Hub**
- **Medical records in detail**
- **Filings & Disclosures**
- Cross-linked evidence bundles

Something confusing:

1. click a link → new tab
2. click an anchor → highlight + scroll
3. use Search Hub to cross-check a name/term
4. return to original tab with full context

Experience:

- "This system is doing half my job for me."
- "It's impossible to misunderstand the case: everything cross-validates."
- "Every fact leads somewhere; there are no dead ends."

THE LIVED EXPERIENCE IN SUITE

1. Never lose place

Tabs preserve context.
Each click expands the workspace instead of replacing it.

2. Follow the intended reading order

The hub → orientation → claims → chronology → records → appendices
is baked into how the documents refer to each other.

3. Discover contradictions naturally

Because the chronology sits at the centre of everything,
misaligned police statements and landlord allegations become obvious.

4. Build the case theory quickly

Suite structure makes the causal chain unavoidable:

Rumour → institutional uptake → misfeasance → procedural error → unlawful detention.

5. They trust the system because it feels self-validating

No one document stands alone — every important statement has:

- a linked entry,
- a linked record,
- a linked appendix,
- a linked contradiction.

THE MODEL IN ONE SENTENCE

Counsel experience the suite system as a **guided, multi-tab legal case browser** that teaches the case by *leading the reviewer through the causal chain*, one link at a time, without ever getting lost.