



SARs Report

Data as of: 30/06/2025 09:28:47

Business Owner: Informatics

Run at 30/06/2025 09:28:47 Produced by [REDACTED]



Incident Details - 1707181476

Basic Information

CAD Ref: 1707181476

Problem: 4 Assault (Fight Between F And M Male Says He Has Been Dragged And His)

Reporting Category: C5

Responding Category: C3

Call Timings:

EOC: Norwich

Response Date: 17-Jul-2018

Phone Ring: 13:15:02

Pick up: 13:15:02

Clock Start: 13:16:56

Time Agreed Pickup:

Call Taker: [REDACTED]

Dispatcher: Unknown

ARP Performance:

ARP Clock Start: 17-Jul-2018 13:16:56

ARP Clock Stop: 17-Jul-2018 14:37:42

ARP Response Time: 01:20:46

ARP Clock Stop Callsign: NA863

ARP Transport Clock Stop: 17-Jul-2018 14:37:42

ARP Transport Response Time: 01:20:46

ARP Transport Callsign: NA863

Requesters Copy
Trust ref: 01/DPA/25/010519/Y
Name: MBD
Date: 30/06/2025



Detailed Info

Call Source	CLI	T0 - Phone Ring	13:15:02
Callback No	[REDACTED]	T1 - Phone Pickup	13:15:02
Ward Code	E05012801	T2 - Address Verification	13:15:51
Parliamentary Ward Name	The Rows	T3 - Nature of Chief Complaint	13:15:53
Parliamentary Constituency	West Suffolk	T4 - ProQA Chief Complaint	13:16:29
Dispatch Desk	West Suffolk	T5 - First MPDS Code	13:16:56
CCG	West Suffolk	T6 - ProQA Close	13:17:01
Locality	Suffolk		
STP Area	Suffolk and North East Essex	CallBack Number:	[REDACTED]
STP Region	East STP Region		
Determinant	04B03A		
Pickup Time (secs)	0		
Terminal ID	NOR-CLRC-CT01		
Incident Disposition	0 - None selected		

Requesters Copy
Trust ref: 01/DPA/25/010519/Y
Name: MBD
Date: 30/06/2025



Source Address Scheduled Destination

Address: 15 Shrub House Close Beck Row Bury St Edmunds

PostCode: IP288AN

Assignments

Callsign: Home Station:

NA863 Bury AS (BURY)

Crew Member: James Heap **Skill:** Paramedic **Rank:** Paramedic

Crew Member: Michael Rampling **Skill:** Technician **Rank:** Technician

Callsign: Home Station:

NA961 Mildenhall AS (MILD)

Crew Member: Joshua Davis **Skill:** Critical Care Paramedic **Rank:** Critical Care Paramedic

Crew Member: Matthew Hammill **Skill:** Paramedic **Rank:** Paramedic

Callsign	Passed	Enroute	On Scene	Depart	Dest	Handover	Clear	Resp
ECATAF	13:25:21	13:25:21					13:59:08	
NA961	14:05:19	14:06:02					14:13:00	
NA863	14:14:14	14:14:25	14:37:42				15:32:10	01:20:46

Requesters Copy
Trustref: 01/DPA/25/010519/Y
Name: MBD
Date: 30/06/2025



Comments

Date/Time	Performed By	Comment
17/07/2018 13:15:56	[REDACTED]	ssm 0
17/07/2018 13:16:19	[REDACTED]	police en route
17/07/2018 13:17:59	[REDACTED]	x2601
17/07/2018 13:59:01	psiam	Ecat ext 2654 spoke to patient directly. He states has been assaulted-pushed to ground sustaining various minor injuries. He has grazes to both knees but states now has pain mainly in Left knee and obvious swelling. states he can weightbear but now feels as though he has reduced sensation down leg/ in foot. PMH with back issues + MH problems. police have attended. Face to face req. Cont C3. pt still outside property no 15. WAG
17/07/2018 14:05:32	[REDACTED]	961 df Thetford
17/07/2018 14:13:31	[REDACTED]	961 div to c2 cad 1644
17/07/2018 14:14:43	[REDACTED]	863 updated df thetford
17/07/2018 15:30:54	system	From Crew:Pt had very very minimal abrasion to both knees - cleaned and dressed by crew. Pt had previous knee injury and c/o swelling and numbness but refused to go to ED. wag to see gp if systems persist full assessment no HI no LOC no other injury found. Pt seen to mobilise without any obvious impairment. Obs in norm range

Reprosters Copy
Trust: EA/23/010319/Y
Name: MBD
Date: 30/06/2025

ProQA



SARs Report

Data as of: 30/06/2025 09:28:47

Business Owner: Informatics

Run at 30/06/2025 09:28:47 Produced by [REDACTED]

Date Entered:	17/07/2018 13:17:01
Date Last Updated:	17/07/2018 13:17:01
Call Handler:	[REDACTED]
ProQA State:	COMPLETE
Address:	15,Shrub House Close,Beck Row,Bury St Edmunds,IP28 8AN
Callback:	[REDACTED]
Problem:	Fight Between [REDACTED] And M Male Says He Has Been Dragged And His K
No. accompanying:	3
No. Patients:	1
Age:	58 Years
Gender:	Male
Conscious:	Yes
Breathing:	Yes
Chief Complaint:	4
Dispatch Level:	04B03

Dispatch Suffix:	A
CAD Response:	CATEGORY 3 - ECAT
CAD Code:	4B03A
Latitude:	569338
Longitude:	277889
Determinant Text:	Unknown status/Other codes not applicable
Suffix Text:	Assault

Requesters Copy
Trust ref: 01/DPA/25/010519/Y
Name: MBD
Date: 30/06/2025