

**From:** Lyphe <noreply@pabau.com>  
**Sent:** 03 June 2024 10:52  
**To:** mjburdette-deakin@hotmail.co.uk <mjburdette-deakin@hotmail.co.uk>  
**Subject:** Rejected after review due to contraindication



Good morning

I hope this email finds you well. Further to your patient application to access medicinal cannabis here at Lyphe Clinic, I regret to inform you that, after receipt of your summary of care record and triaging, you are not eligible for our services.

Our decision is based on the information provided on your SCR, which indicates a history of drug-induced psychosis resulting from multiple drug use/psychoactive substances on two separate occasions.

Regrettably, this history renders you ineligible for our medicinal cannabis program. We understand that this may not be the outcome you had hoped for, and we sincerely apologise for any disappointment or inconvenience this may cause.

Please know that this decision was made in line with our eligibility criteria and your well-being and safety.

We genuinely wish you all the best for the future and encourage you to explore alternative options that may better suit your needs. If you have any questions or require further clarification, please don't hesitate to contact us. Kind regards,

If you have any questions, please speak to us via Live Chat on [Lyphe.com](https://lyphe.com).

Best wishes  
Lyphe

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[Records Inaccuracies.pdf](#)

 Patient Services Team  
w: [Lyphe.com](https://lyphe.com)

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