

Mr M Burdette-Deakin
22 Shrub House Close
Beck Row
Bury St Edmunds
Suffolk
IP24 3LQ

30TH August 2018

Dear Mr Burdette-Deakin,

Re: Home visit 30th August and efforts to address and discuss advice related to use of social media and alleged anti-social behaviour.

I write to sum up our brief conversation this morning prior to you requiring me to leave your house. My intention in attending with your Housing officer Harley today was to directly address allegations of anti-social behaviour by you towards a near neighbour via your 'Facebook' social media page. My intention was to discuss the contents of the letter I sent you on 21st August and request that you desist from such future behaviour because this constitutes a breach of your tenancy agreement as outlined and could result in possible tenancy action being considered and certainly Police being informed in any further such 'posts' were made.

After you initially spoke with Harley I talked to you about your CCTV system and the alleged attempt to damage your car which you have apparently captured on CCTV and which you have agreed to send on to me. You gave me the Suffolk Police Crime report number, 37/46851/18, and you explained your CCTV set up and clearly showed a knowledge and understanding of how private users should follow the ICO's guidelines in terms of purpose and retention. I asked you to revisit the guidelines and advice regarding in particular the camera trained to cover the alleyway at the rear of your garden along the back of all other gardens 22-25 Shrub House Close. You explained that this camera was to protect the fuel tank in your rear garden.

During this conversation you regularly referred to the tenant of No 25 and behaviours you allege she engages in which are suspicious and possibly criminal. I am aware that Suffolk Police are investigating an allegation of assault involving yourself and the tenant from #25 but we have no indication as to any conclusion as yet and certainly would not prejudice any investigation by commenting. I then referred to the letter I had sent you on 21/08/2018 and you said you had not received any letter from me, but you showed me a letter from Harley. I gave you a copy of the letter I'd sent you and you put it on your desk and didn't read it. After further conversation about the tenant of #25 I said that I was at your home to address the subject and asked if you would read the letter I'd given you. You said you didn't have your reading glasses on, so I suggested I read it. I read

to a point part way through the 3rd paragraph at which point you objected to the content and insisted I leave your home immediately. I tried briefly to explain the purpose of the letter and you again insisted I leave which I then did and stood outside. As I left I requested you read the letter. As I left I heard you saying to Harley 'Its freedom of speech' and 'It's my right to say whatever I like about who ever I like'.

I also heard you say that because you were registered disabled I should have warned you I was attending. and you also said, 'She can take her anti-social behaviour complaint and stick it where the sun don't shine'.

I will conclude by asking you again to read the letter I sent you and ask if you have any questions about its content. My role as a representative of Flagship Homes is to address complaints as they are made either by, or in relation to the alleged behaviour of Flagship Homes tenants. This is what I'm trying to do through the letter and the visit. I'm happy to discuss matters with you further but I must stress that the posting on Facebook on your site, which is at this time an 'open forum' accessible by anybody, the type of posts I have referred to identifying another tenant in this way is unacceptable and a breach of your tenancy agreement.

Again, may I say that I am available to discuss matters arising.

Yours sincerely,

Pete Sharples ASB Officer.

Flagship Homes 0808 168 4555 mobile 07967 322722 email pete.sharples@flagship-homes.co.uk